

### RMA Service assignment – Return covering letter

**Return address:** Company: .....

Complete Address..... Telephone.....

Fax: .....Contact person: .....

Email: .....

Invoice number/ Delivery note: .....from (Date) .....

Item / Seriennummer: ..... / SN: .....

**Reason of return:**  Test  Wrong delivery  Exchange  Estimate

Guarantee service  Liable to pay repair cost  Return delivery of advance charged product

Credit entry stipulated with Ms./Mr.: .....

**Detailed fault description:** (please give us an exact description, „bug“ or “fault” is not acceptable, you can also use the flipside .....

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**When does the fault appear?**

directly after activating  after an operating time of .... hrs.  loose contact

inconstantly without any reason  only on particular actions, to name it:

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**Important Notice:**

- ⇒ Please send the articles, combined with the complete accessories and this filled RMA, together with a copy of an invoice number or delivery note to the address shown on top of this RMA!
- ⇒ For each article you send to us, we need this form!
- ⇒ We do not accept freight forward-deliveries!
- ⇒ Credit entries or free exchanges are only possible, if the articles are in original condition and original packaging!
- ⇒ Without a detailed fault description, the processing is only possible with an elevated effort. Thereof costs can arise, also if you use the guarantee service!
- ⇒ Backups rest on the customer. IPC2U isn't responsible for lost data!
- ⇒ Only the General Trading Conditions of IPC2U GmbH are valid!
- ⇒ Please tell us your email-address by all means, so we can inform you about the status of the RMA!

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Location, Date Seal/ Signature