

Recipient address:

**Industrial Personal Computer 2U GmbH**

Frankenring 6 D-30855 Langenhagen

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## RMA Service assignment – Return covering letter

Return address: Company: ..... Complete Address: .....

..... Tel.: ..... Fax: .....

Contact person: ..... Email: .....

Invoice number/ Delivery note: ..... from (Date) .....

Item / Seriennummer: ..... / SN: .....

**Reason of return:** ☐ Test ☐ Wrong delivery ☐ Exchange ☐ Estimate  
☐ Guarantee service ☐ Liable to pay repair cost ☐ Return delivery of advance charged product  
☐ Credit entry stipulated with Ms./Mr.: .....

**Detailed fault description:** please give us an exact description, „bug“ or “fault” is not acceptable, you can also use the flipside

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### When does the fault appear?

☐ directly after activating ☐ after an operating time of ..... hrs. ☐ loose contact  
☐ inconstantly without any reason ☐ only on particular actions, to name it: .....

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### Important Notice:

- Please send the articles, combined with the complete accessories and this filled RMA, together with a copy of an invoice number or delivery note to the address shown on top of this RMA!
- For each article you send to us, we need this form!
- We do not accept freight forward-deliveries!
- Credit entries or free exchanges are only possible, if the articles are in original condition and original packaging!
- Without a detailed fault description, the processing is only possible with an elevated effort. Thereof costs can arise, also if you use the guarantee service!
- Backups rest on the customer. IPC2U isn't responsible for lost data!
- Only the General Trading Conditions of IPC2U GmbH are valid!
- Please tell us your email-address by all means, so we can inform you about the status of the RMA!

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Ort, Datum

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Stempel/Unterschrift